



Date: December 3, 2018

To: Thomas J. Bonfield, City Manager
Through: Keith Chadwell, Deputy City Manager
From: Terry Bellamy, Transportation Director
Subject: Parking Security and Surveillance Equipment Contract with Brady Integrated Security, Inc.

Executive Summary

On September 6, 2018, bids were received from security contractors for the Parking Facilities Security and Surveillance Cameras project. The project was bid utilizing formal bid procedures and received six (6) bids. The vendors that submitted bids for consideration were

The apparent lowest, responsive, responsible bid was submitted by Brady Integrated Security, Inc. The base scope of work was bid at \$632,485.80, and includes installation of security cameras, accompanying servers, network switches, and monitoring software at five (5) parking garages, including the Chapel Hill Street Parking Garage, Church Street Parking Garage, Corcoran Street Parking Garage, Durham Centre Parking Garage and the new Morgan/Rigsbee Parking Garage.

Recommendation

The Department recommends that the City Council authorize the City Manager to execute a contract with Brady Integrated Security, Inc., in an amount, not to exceed \$632,485.80 for the purchase, installation and maintenance of security cameras, network switches, and associated surveillance equipment in five (5) of the City's parking garages.

Background

The purpose of a parking facility is to provide a safe place to park cars so that users can go about their primary business of working, learning, shopping, recreation, medical care or whatever activity brought them to the location. The reason for this request is to ensure an effective, seamless, standardized video surveillance security system for the City's parking garages.

In 2009, ProNet Systems installed the security cameras and video surveillance systems in the Corcoran Street and Durham Centre Parking Garages as part of a larger Capital Improvement Project spearheaded by General Services.

In light of the growth of Downtown Durham and the results of the Resident Survey, the Transportation Department decided to enhance the security protocols in the City-owned parking garages. To this end, Transportation staff, in consultation with General Services, requested that the existing vendor, ProNet Systems, to conduct security camera and video surveillance facility assessments of the City's four parking garages. As a result of the facility assessments, ProNet concluded that the existing system in Corcoran Street Garage did not provide camera coverage in the stairwells and elevator corridors. It was also noted that the 2009 CIP process did not include installation of security cameras in the surface parking lot portion of the Corcoran Street

Parking Garage. In regards to the Durham Center parking garage, the assessment found that the existing system does not sufficiently provide coverage inside of the parking garage, but did cover the stairwell and elevator corridors sufficiently. In addition to adding security camera and surveillance system and that the existing hardware equipment needs to be upgraded. The Chapel Hill Street and Church Street parking garages were never equipped with security cameras and video surveillance systems.

In 2015, a multi-year Capital Improvement initiative was proposed to provide a complete analysis of City wide security threats and support a long-term strategic plan to design and implement appropriate levels of physical security protection at City asset locations in accordance with current best practices and security industry guidelines. Included in this initiative were schematic level implementation plans for phased security upgrades across various departments and priority sites in the City portfolio, including City Hall; Parks and Recreation centers and pool facilities; Fleet Management; Fire Maintenance; Emergency Services Communications radio tower sites; General Services; Public Works Operations Center and Solid Waste Management Administration Building and Transfer Station.

Issues and Analysis

The safety and security of parking customers is the top priority for the City of Durham. Technology continues to fundamentally change the way organizations operate, and parking operations is no exception. Among these is the need to more consistently implement uniform technologies and physical systems that establish an integrated security standards program to mitigate or eliminate those threats.

While the City-owned parking garages have onsite security guards, challenges remain. Live, real-time video from security cameras will allow staff to better monitor the parking garages and take action on potential or real problems before they escalate. The aspects of the operation's physical security will be enhanced with the installation of the recommended security and surveillance cameras and the creation of a centralized command center monitoring parking operations.

To tackle this challenge, the Transportation Department collaborated with General Services Department and Elert and Associates to plan high quality security improvements to include:

1. Refined scope of work for each parking garage including confirming security improvements and budget estimates that fit within available CIP funds availability.
2. Comprehensive design plans and details.
3. Coordinated bid documents and specifications for distribution and advertising.
4. Bidding of the project through the formal process including pre-bid meeting and review of submitted bids.
5. Review of plans to ensure system ability to easily integrate to a centralized command center.

Alternatives

The Transportation Department recommends proceeding with the security camera and surveillance improvements to move expeditiously with security improvements that are in the City's best interest.

Alternatives could include deferring and/or eliminating the project. Deferring the project could result in loss or damage to parking customers' and/or City property while not proceeding with

the project could create cascading future costs and result in decreased safety for individuals working, living and/or visiting Downtown Durham.

Financial Impact

Funding is approved in the FY 2018-2019 Parking Capital Improvements Project Ordinance in Project CC403 - Parking Security Upgrade/Enhancements and Project CC402 Downtown Parking Garage Project.

Funding for preventative maintenance will be appropriated in the general operating budget for Parking Operations.

Equal Business Opportunity Summary

The Equal Opportunity/Equity Assurance Department reviewed the bid submitted by Brady Integrated Security of Morrisville, NC and determined that they are in compliance with the Ordinance to Promote Equal Business Opportunities in City of Durham Contracting.

UBE REQUIREMENTS

No MUBE or WUBE goals were set because no subcontracting opportunities were identified by the Transportation Department.

WORKFORCE STATISTICS

Total Workforce:

Employment Category	Total Employees	Total Males	Total Females
Project Manager	2	2	0
Professional	3	3	0
Technical	0	0	0
Clerical	2	1	1
Labor	21	21	0
Total	28	27	1

Workforce Statistics (continued)

Male:

Employment Category	White	Black	Hispanic	Asian or Pacific Islander	Indian or Alaskan Native
Project Manager	2	0	0	0	0
Professional	2	0	1	0	0

Technical	0	0	0	0	0
Clerical	1	0	0	0	0
Labor	14	3	4	0	0
Total	19	3	5	0	0

Female:

Employment Category	White	Black	Hispanic	Asian or Pacific Islander	Indian or Alaskan Native
Project Manager	0	0	0	0	0
Professional	0	0	0	0	0
Technical	0	0	0	0	0
Clerical	1	0	0	0	0
Labor	0	0	0	0	0
Total	1	0	0	0	0

Attachments

- Exhibit A: Contract with Brady Integrated Security, Inc.
- Exhibit B: Cost Summary Table
- Exhibit C: EO/EA Compliance Report